

THE BONE & JOINT CLINIC OF LAKE JACKSON

The Patient Portal

The Bone and Joint Clinic of Lake Jackson would like to welcome you to our Patient Portal. The Patient Portal provides means for you to:

- Request an appointment
- Send messages and receive messages from our office
- View prescriptions and request prescription refills
- View account balances
- View medical history
- View patient education materials

To gain access to the Patient Portal we will send an invitation via email to the email you provided to us. The email will be from noreply (Patient Portal Account). You will have 30 days to activate your account before it expires.

Your email invitation will state the following:

- Your password verification code is: EFD1A2C4AE8B457D9633F4B3E032871D
- <https://patientportal.advancedmd.com/account/confirm?token=EFD1A2C4AE8B457D9633F4B3E032871D&lk=112869>

Accessing The Patient Portal for the First time:

- Click on the link from your email invitation and it will direct you to the patient portal.
- You will then type in your password verification code & confirm it.
- You will then reset your password by selecting: a security question, security answer, and change your password.
- Once you have done all the above you are now ready to use the Patient Portal.

To use the Patient Portal, go to our website: www.BoneandJointLJ.com

- Click on the Patient Portal
- Enter your User Id, which is your email address
- Enter your password

